



TIP SHEET 8

Domestic and Family Violence Flowchart

A person discloses domestic or family violence

Listen

- ✓ Don't ask for proof
- ✓ Listen and do not add anything
- ✓ Assure the victim that it's not their fault
- ✓ Explain the limits of confidentiality (see Tip Sheet 9)

Is there an immediate risk of harm?

No

Yes

Prioritise Safety

- ✓ Discuss with the victim but call Police 000
- ✓ Prioritise safety of victim/s
- ✓ Seek advice from 1800RESPECT 1800 737 732

Are there children involved?

No

Yes

Child Protection Standards Apply

- ✓ Complete the Mandatory Reporters Guide's decision tree reporter.childstory.nsw.gov.au/s/mrg
- ✓ Report to Child Protection Helpline if there is risk of significant harm - 132 111
- ✓ Provide information on DV to the victim – Tip Sheet 6, 7, 9 (depending on people involved)

See page 2



Are the victim/s and or perpetrator part of a Presbyterian congregation?

No

Yes



Notify Conduct Protocol Unit (CPU)

- ✓ Notify CPU either directly or through your Breaking The Silence Representative (BSR) and/or Church Leadership.
- ✓ Seek advice from CPU

Has further help been requested?

No

Yes



No Formal Action

- ✓ Your time was well spent. A victim knows they have been believed, is not in the wrong, and can return to you for further help.
- ✓ You can't make a victim of domestic abuse take action. Your role is to increase safety, listen and provide information (note earlier obligations regarding immediate danger or if children are involved).
- ✓ You may be able to offer other chances to meet and talk. You may be able to suggest referring more generally to a GP, psychologist or counsellor. Information, phone numbers, websites, Daisy app (be careful where the info is stored)
- ✓ Record what was disclosed and your safety concerns, note your actions and/or advice. Date the record and keep it confidential.
- ✓ Pray for all parties involved.
- ✓ Self-care (see Tip Sheet 4, 5).

Action

With permission from the victim:

- ✓ Advise that any intervention needs care and can heighten risk.
- ✓ Be guided by what the victim wants or where the person is in regard to change it (see Tip Sheet 4).
- ✓ Outline realistic options: Police, ADVOs, DV services, safety planning, GP, counsellor (Jericho Road see details below), refuge.
- ✓ Supply appropriate information, phone numbers, websites, Daisy app (be careful of storage – store in place where the perpetrator can't see it).
- ✓ Encourage the victim to consult a service or make a referral on their behalf.
- ✓ Record what was disclosed and your safety concerns, note your actions, and from whom you received advice. Date the record and keep it confidential (except for reporting purposes e.g. CPU).
- ✓ Pray for all parties involved.
- ✓ Self-care (see Tip Sheet 4, 5).

Acknowledging the Sydney Anglican Responding to Domestic Abuse Policy Flowchart 2018.



2023 EDITION

BREAKING THE SILENCE

DOMESTIC & FAMILY
VIOLENCE TIP SHEET 8

If you are concerned that you or someone you know is experiencing or at risk of Domestic and Family Violence, please contact the **Conduct Protocol Unit (CPU)** and inform the *Breaking the Silence* Representative or leadership of your church.

Conduct Protocol Unit, Presbyterian Church of Australia (NSW, ACT, WA, TAS)

Phone: [02 9690 9325](tel:0296909325) | Email: cpu@pcnsw.org.au | Website: breakingthesilence.org.au

SUPPORT SERVICES

1800 RESPECT - National Sexual Assault, Domestic Violence Counselling Service

24/7 support and advice for people impacted by sexual assault, domestic or family violence or abuse.

Ph: [1800 737 732](tel:1800737732) Web: 1800respect.org.au

SMS/text: [0458 737 732](tel:0458737732)

NSW Domestic Violence Line

24/7 information, support and referrals for women experiencing violence.

Ph: [1800 656 463](tel:1800656463)

Web: domesticviolence.nsw.gov.au/get-help

NSW Child Protection Helpline

24/7 helpline for reporting concerns for the safety of children and young people.

Ph: [132 111](tel:132111) Web: reporter.childstory.nsw.gov.au/s

No to Violence: Men's Referral Service

National service providing advice and support for men using violence.

Ph: [1300 766 491](tel:1300766491) Web: ntv.org.au

MensLine

National service supporting men experiencing violence in a relationship.

Ph: [1300 789 978](tel:1300789978) Web: mensline.org.au

FURTHER RESOURCES

Professional Standards Unit, ***Sydney Anglican Policy on Responding to Domestic Abuse***. Anglican Church Diocese of Sydney, 2018, Online: safeministry.org.au/domestic-family-abuse.