



### TIP SHEET 8

# Domestic and Family Violence Flowchart

## A person discloses domestic or family violence

### Listen

- ✓ Don't ask for proof
- ✓ Listen and do not add anything
- ✓ Assure the victim that it's not their fault
- ✓ Explain the limits of confidentiality (see Tip Sheet 9)

### Is there an immediate risk of harm?

No

Yes



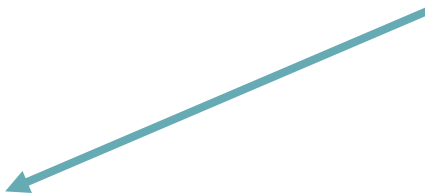
### Prioritise Safety

- ✓ Discuss with the victim but call Police 000
- ✓ Prioritise safety of victim/s
- ✓ Seek advice from 1800RESPECT 1800 737 732

### Are there children involved?

No

Yes



### Child Protection Standards Apply

- ✓ Complete the Mandatory Reporters Guide's decision tree
  - ✓ [reporter.childstory.nsw.gov.au/s/mrg](https://reporter.childstory.nsw.gov.au/s/mrg)
- Report to Child Protection Helpline if there is risk of significant harm - 132 111
- ✓ Provide information on DV to the victim – Tip Sheet 6, 7, 9 (depending on people involved)

See page 2



### Are the victim/s and or perpetrator part of a Presbyterian congregation?

No

Yes



#### Notify Conduct Protocol Unit (CPU)

- ✓ Notify CPU either directly or through your Breaking The Silence Representative (BSR) and/or Church Leadership.
- ✓ Seek advice from CPU

### Has further help been requested?

No

Yes



#### Action

With permission from the victim:

- ✓ Advise that any intervention needs care and can heighten risk.
- ✓ Be guided by what the victim wants or where the person is in regard to change it (see Tip Sheet 4).
- ✓ Outline realistic options: Police, ADVOs, DV services, safety planning, GP, counsellor (Jericho Road see details below), refuge.
- ✓ Supply appropriate information, phone numbers, websites, Daisy app (be careful of storage – store in place where the perpetrator can't see it).
- ✓ Encourage the victim to consult a service or make a referral on their behalf.
- ✓ Record what was disclosed and your safety concerns, note your actions, and from whom you received advice. Date the record and keep it confidential (except for reporting purposes e.g. CPU).
- ✓ Pray for all parties involved.
- ✓ Self-care (see Tip Sheet 4, 5).

#### No Formal Action

- ✓ Your time was well spent. A victim knows they have been believed, is not in the wrong, and can return to you for further help.
- You can't make a victim of domestic abuse take action. Your role is to increase safety, listen and provide information (note earlier obligations regarding immediate danger or if children are involved).
- You may be able to offer other chances to meet and talk. You may be able to suggest referring more generally to a GP, psychologist or counsellor. Information, phone numbers, websites, Daisy app (be careful where the info is stored)
- Record what was disclosed and your safety concerns, note your actions and/or advice. Date the record and keep it confidential.
- ✓ Pray for all parties involved.
- ✓ Self-care (see Tip Sheet 4, 5).

Acknowledging the Sydney Anglican Responding to Domestic Abuse Policy Flowchart 2018.



If you are concerned that you or someone you know is experiencing or at risk of Domestic and Family Violence, please contact the **Conduct Protocol Unit (CPU)** and inform the *Breaking the Silence* Representative or leadership of your church.

**Conduct Protocol Unit, Presbyterian Church of Australia (NSW, ACT, WA, TAS)**

Phone: [02 9690 9325](tel:0296909325) | Email: [cpu@pcnsw.org.au](mailto:cpu@pcnsw.org.au) | Website: [breakingthesilence.org.au](http://breakingthesilence.org.au)

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**SUPPORT SERVICES****1800 RESPECT - National Sexual Assault, Domestic Violence Counselling Service**

24/7 support and advice for people impacted by sexual assault, domestic or family violence or abuse.

Ph: [1800 737 732](tel:1800737732) Web: [1800respect.org.au](http://1800respect.org.au)

SMS/text: **0458 737 732**

**NSW Domestic Violence Line**

24/7 information, support and referrals for women experiencing violence.

Ph: [1800 656 463](tel:1800656463)

Web: [domesticviolence.nsw.gov.au/get-help](http://domesticviolence.nsw.gov.au/get-help)

**NSW Child Protection Helpline**

24/7 helpline for reporting concerns for the safety of children and young people.

Ph: [132 111](tel:132111) Web: [reporter.childstory.nsw.gov.au/s](http://reporter.childstory.nsw.gov.au/s)

**No to Violence: Men's Referral Service**

National service providing advice and support for men using violence.

Ph: [1300 766 491](tel:1300766491) Web: [ntv.org.au](http://ntv.org.au)

**MensLine**

National service supporting men experiencing violence in a relationship.

Ph: [1300 789 978](tel:1300789978) Web: [mensline.org.au](http://mensline.org.au)

**FURTHER RESOURCES**

Professional Standards Unit, ***Sydney Anglican Policy on Responding to Domestic Abuse***. Anglican Church Diocese of Sydney, 2018, Online: [safeministry.org.au/domestic-family-abuse](http://safeministry.org.au/domestic-family-abuse).